



Up and Away Party Hire

Terms & Conditions Equipment Hire

1. All items remain the property of Up and Away Party Hire and must not be sold or rehired.
2. All items are for indoor or covered area use only.
3. There is a strict no food/ no face paints/ no sweets/ no pens/ no water or similar policy or any sharp objects to be used near or on our soft play equipment. Face paints stain our items and can't be removed. Any soiling, stains or damage will be charged as per contract.
4. The equipment is solely for children's use only. No adult or child over the age of 5 should use any soft play equipment. The soft play is intended for those under 5 due to the size and suitability.
5. PLEASE ENSURE ALL CHILDREN ARE SUPERVISED AT ALL TIMES. A responsible adult, over 18 years of age, must be supervising the equipment and children at all times. No person under the influence of drink or drugs should supervise the equipment. A responsible adult must be present at the delivery address during delivery and collection.
6. Please ensure children remove their shoes whilst using the ball pond.
7. Children should not be pushing, fighting or behaving in a manner likely to cause injury, damage or distress to others or the equipment.
8. Party items are hired to the customer on the understanding that they will be returned in an undamaged condition. Please note that any misuse or damage upon return could result in a £50 fine. Any greater damage to the equipment caused by misuse, neglect, loss or failure to follow these conditions, shall deem the hirer liable for full repair or replacement costs.
9. Please note all soft play equipment will be thoroughly cleaned and checked prior to delivery or pick up.
10. These guidelines are for the safety of all people using this equipment and it is the sole responsibility of the hirer to ensure they are adhered to. Up and Away Party Hire cannot accept any responsibility for any injury caused to anyone using our equipment.
11. We reserve the right to refuse hire in the event that the hirer or the hirer's property is deemed unsuitable by us. Please check the sizes of the equipment before delivery as full payment is still due if inadequate space isn't available at time of delivery.



Disclaimer & Declaration

These are the Terms and Conditions of Hire of Up and Away Party Hire. Terms and conditions must be ticked on the online booking form before equipment is released to the hirer.

DISCLAIMER - Please note that ALL persons using the equipment do so AT THEIR OWN RISK. The person/s or organisation hiring such equipment will be responsible/liable for any damage or injury occurring from or as a result of misuse, neglect or reckless use of such equipment hired. The guidelines above are for the safety of all people using this equipment, and it is the sole responsibility of the hirer to ensure they are fully adhered to at all times.

DECLARATION - I have read, understood, and agree to abide by these conditions of hire and accept these T&C's by clicking Accept to Terms and Conditions on the booking form. I am aware that whilst in my care I am fully responsible for the equipment and will pay for any loss or damages that may occur.